



## Confidential Client Questionnaire Medical and Lifestyle

APPLICANT 1 NAME: \_\_\_\_\_

APPLICANT 2 NAME: \_\_\_\_\_

DATE: \_\_\_\_\_

ADVISER: \_\_\_\_\_

*We prepare this document to help us tailor and fulfil your financial goals.*

*It is important that you disclose all your information fully and accurately, otherwise your policy may not pay out in the event of a claim. Please also keep us informed of any changes between now and when your policy goes on risk.*

**Our business thrives on referrals, so we appreciate it when our existing clients refer us to friends or family.**

**Please tell us if there is someone you know, who could benefit from our services**

14 U Financial Solutions Ltd is an appointed representative of PRIMIS, a trading style of First Complete Ltd which is authorised and regulated by the Financial Conduct Authority

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Company No.: NI 606059 Registered in Northern Ireland

**IT IS YOUR DUTY TO FULLY AND ACCURATELY DISCLOSE ALL MATERIAL FACTS**

**Doctor Information**

	Applicant 1	Applicant 2
<b>Name of Surgery/GP</b>		
<b>Address of Surgery</b>		
<b>Telephone Number</b>		

**Personal Details**

	Applicant 1	Applicant 2
Have you ever been turned down or been offered special terms by any Company?	Yes / No	Yes / No
Have you ever made an Income Protection claim or Critical Illness claim?	Yes / No	Yes / No
Height		
Weight		
Waist size (men) / skirt size (women)		
Have you recently lost/gained weight you can't explain? If so how much and over what period and reason?		
<b>How many of the following do you drink on average per week</b>		
Pints of Beer, Cider or Lager:		
Small glasses of wine (175 ml):		
Large glasses of wine (250ml):		
Single measures of spirits, shots or bottles of alcopops:		
How many units between Mon-Thurs / Fri-Sun	/	/
<b>Have you ever reduced the amount of alcohol you drink for any of the following reasons?</b>		
<ul style="list-style-type: none"> <li>• You were advised by a medical professional?</li> <li>• Alcohol was causing or contributing to health problems?</li> <li>• Alcohol impacted your work or your ability to carry out your day to day activities?</li> </ul>		
<b>Which of the following describes you:</b>		
Have you ever smoked? including e-cigarettes.	Yes / No	Yes / No
Date started / stopped	/	/
How many cigarettes do you smoke per day?		
Smoke occasionally or socially only?	Yes / No	Yes / No
Have you ever used Nicotine replacement products?	Yes / No	Yes / No
Give dates started / stopped		
<b>Have you ever used any of the following:</b> Recreational drugs, for example cocaine, cannabis, ecstasy, heroin, methadone etc., Stimulants, sedatives, tranquillisers or anabolic steroids that have not been prescribed by a doctor	Yes / No	Yes / No
<b>If yes please give details</b>		

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**Medical History**

Have you ever had or do you currently have any of the following:

Cancer, Leukaemia, Hodgkin's disease, Lymphoma, brain or spinal tumour	Yes / No	Yes / No
Heart disease (including heart attack, angina, heart defects from birth or heart surgery)	Yes / No	Yes / No
Multiple Sclerosis, optic or retrobulbar neuritis, Parkinson's disease, Paralysis, epilepsy, Alzheimer's disease, dementia or cerebral palsy	Yes / No	Yes / No
Any other disorder of the arteries (including disease in the legs or of the aorta)	Yes / No	Yes / No
Diabetes or sugar in the urine	Yes / No	Yes / No
Mental illness that has required treatment or referral to a psychiatrist	Yes / No	Yes / No
Any nervous or mental disorder – eg anxiety, stress, depression, schizophrenia, suicide attempt or nervous breakdown	Yes / No	Yes / No
Stroke, mini stroke, transient ischaemic attack (TIA), brain haemorrhage, brain aneurysm or brain damage?	Yes / No	Yes / No
Any condition of the central nervous system (the brain, spinal cord and nerves), multiple sclerosis, optic/retrobulbar neuritis, cerebral palsy, paralysis, Parkinson's disease, Alzheimer's disease or dementia?	Yes / No	Yes / No
Blurred or double vision, numbness, loss of feeling or muscle power, balance problems, or persistent pins and needles or facial pain serious enough to seek medical advice?	Yes / No	Yes / No
Epilepsy	Yes/No	Yes/No

If you answered yes to any questions in this section, please complete the Further Information section

**Recent Health**

In the last 5 years have you had any of the following:

Asthma or any condition affecting your lungs or breathing (other than hay fever)?	Yes / No	Yes / No
Chest pain, irregular heartbeat, raised blood pressure or raised cholesterol	Yes / No	Yes / No
A lump, growth, polyp or tumour of any kind, or a mole or freckle that has bled, itched, become painful, changed colour or increased in size, regardless of whether or not you have consulted a doctor?	Yes / No	Yes / No
Numbness, loss of feeling or tingling of the limbs or face, loss of balance or co-ordination	Yes / No	Yes / No
Seizures, fits, fainting or blackouts	Yes / No	Yes / No
Any problems with your eyes or ears which haven't been fully corrected by glasses/hearing aids?	Yes / No	Yes / No
Any pain or restriction in movement in the back, neck, shoulder or joints (including traumatic injury), a slipped disc, sciatica, rheumatic, arthritic or muscular complaints including gout, repetitive strain injury, neuralgia or fibromyalgia?	Yes / No	Yes / No
Any disorder of the digestive system, liver, stomach, pancreas or bowel (including ulcers, hepatitis, colitis or Crohn's disease)	Yes / No	Yes / No
Any blood disorder	Yes / No	Yes / No
Any thyroid disorder	Yes / No	Yes / No

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Any disorder of the kidney, bladder or genitor urinary system (including urinary tract infections and blood or protein in the urine)	Yes / No	Yes / No
Females only – an abnormal cervical smear/mammogram	Yes / No	Yes / No
Males only – Prostrate enlargement or raised PSA		
Treatment or a positive test for any disease which was transmitted sexually	Yes / No	Yes / No
Any skin disorder – eg eczema, psoriasis or any other skin disorder in the last 5 years	Yes / No	Yes / No
Have you had any recurrent insomnia or sleeping difficulty or recurrent tiredness or fatigue in the last 5 years	Yes / No	Yes / No
Have you had memory loss, confusion or changes to your concentration levels or communication skills?	Yes/No	Yes/No

**Health Consultations**

<b>Other than consultations to do with the points on the already mentioned,</b> have you had a medical consultation in the last 24 months (eg doctor, consultant, psychiatrist, hospital, clinic, osteopath) How many times?	Yes / No	Yes / No
Have you ever had (or been advised to have) any medical investigation, scan, test or attended hospital in the last 5 years?	Yes / No	Yes / No
Are you under routine medical review or awaiting a consultation with a specialist for any medical condition?	Yes / No	Yes / No
Have you taken any medication which requires a prescription from your doctor or other health professional in the last month?	Yes / No	Yes / No
Have you ever tested positive for HIV, Hepatitis B or C or are you waiting the results of such a test	Yes / No	Yes / No
Within the last 5 years have you been exposed to the risk of HIV infection? (through unsafe sex, intravenous drugs abuse, blood transfusion or surgery taken outside the EU).	Yes / No	Yes / No
Have you ever undergone any surgical procedure outside the EU or been a recipient of blood products outside the EU	Yes / No	Yes / No
Experiencing symptoms or a condition that you're likely to seek medical advice or treatment for in the near future?	Yes / No	Yes / No
Or do you currently have any physical or mental condition that restricts or causes difficulties in performing your daily activities or your occupation?	Yes / No	Yes / No
Been absent from work or unable to perform your daily activities due to illness, disorder or injury for more than two weeks at a time in last 5 years?	Yes / No	Yes / No
Currently absent from work	Yes / No	Yes / No

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**Recent Health – If you answered Yes to any questions – please provide further details**

	<b>Applicant 1</b>	<b>Applicant 2</b>
Name of Condition		
Date first occurred		
Date of last symptoms		
How often did / do symptoms occur?		
Please give details of symptoms?		
Do you / or have you taken medication?		
From when and for how long?		
Details of Medication taken Name / mg		
How many days have you been off work? Give approximate dates:		
Have you been referred to anyone other than your GP? Provide details		
Have you had scans/test Give details: dates/outcome:		
Have you had, or will you have an operation, or will you need an operation in the future? Give details and dates		
Does condition restrict you from carrying out routine daily activities		
Is the condition ongoing, while enabling you to carry out your normal duties or are you fully recovered?		

<b>Additional Information:</b>	
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	<b>Applicant 1</b>	<b>Applicant 2</b>
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Date of last symptoms		
How often do symptoms occur?		
Please give details of symptoms?		
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From when and for how long?		
Details of Medication taken Name / mg		
How many days have you been off work? Give approximate dates:		
Have you been referred to anyone other than your GP? Provide details		
Have you had scans/test Give details: dates/outcome:		
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Date of last symptoms		
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From when and for how long?		
Details of Medication taken Name / mg		
How many days have you been off work? Give approximate dates:		
Have you been referred to anyone other than your GP? Provide details		
Have you had scans/test Give details: dates/outcome:		
Have you had, or will you have an operation, or will you need an operation in the future? Give details and dates		
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Is the condition ongoing, while enabling you to carry out your normal duties or are you fully recovered?		

<b>Additional Information:</b>	
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	<b>Applicant 1</b>	<b>Applicant 2</b>
Name of Condition		
Date first occurred		
Date of last symptoms		
How often do symptoms occur?		
Please give details of symptoms?		
Do you / or have you taken medication		
From when and for how long?		
Details of Medication taken Name / mg		
How many days have you been off work? Give approximate dates:		
Have you been referred to anyone other than your GP? Provide details		
Have you had scans/test Give details: dates/outcome:		
Have you had, or will you have an operation, or will you need an operation in the future? Give details and dates		
Does condition restrict you from carrying out routine daily activities		
Is the condition ongoing, while enabling you to carry out your normal duties or are you fully recovered?		

<b>Additional Information:</b>	
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**Recent Health – If you answered Yes to any questions – please provide further details**

**Asthma Questionnaire**

**Please complete if you suffer from/are being treated for Asthma**

When did you last experience symptoms of this condition?		
Have you been admitted to hospital within the last 2 years with this condition?		
How many days have you taken oral steroid tablets in the last 2 years?		
How many days have you taken off work or been unable to follow your normal daily activities, because of this condition in the last 2 years?		

**Diabetes Questionnaire**

**Please complete if you suffer from / are being treated for diabetes**

Type of diabetes – type 1 or 2		
Date of your last review		
Most recent HBA1C reading		
Have you been on insulin since diagnosis?		
Have you been advised of protein in urine?		
Do you experience tingling or numbness in fingers or toes?		
Have you had any hospital admissions due to your diabetes? If yes please give dates and frequency		
Are you on treatment for raised blood pressure or raised cholesterol due to diabetes?		

**Blood Pressure Questionnaire**

**Please complete if you are being treated/under review for your blood pressure**

Date blood pressure was first noted to be raised/lowered		
Date of last blood pressure reading		
Actual reading		
Are you taking medication for this		
Type of medication		
How often is your blood pressure monitored		
Has your treatment been changed in the last 6 months or has the doctor reduced the time between reviews		
Have you ever had any heart or circulatory problems or raised cholesterol?		
Have you ever had any kidney problems such as protein in your urine?		
Do you experience any symptoms or side effects, such as dizziness or headaches?		
Have you ever not taken or stopped treatment without your doctor's approval?		
Are you awaiting hospital referral or investigations for your condition?		

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**Recent Health – If you answered Yes to any questions – please provide further details**

**Cholesterol Questionnaire**

**Please complete if you are being treated/under review for your cholesterol**

Date cholesterol was first noted to be raised		
Date of last cholesterol reading		
Actual reading		
Are you on medication?		
Details of medication		
How often is your cholesterol monitored?		
Has your treatment been changed in the last 12 months or has the doctor reduced the time between reviews?		

**Depression/Anxiety/Stress Questionnaire**

**Please complete if you are being treated/under review for Depression/Anxiety/Stress**

Which condition do you suffer from?	
Have you seen any other health professional apart from your GP in relation to your depression/anxiety/stress?	
Have you had any change to your treatment in the last year?	
Please provide details of current medication?	
When did you last experience symptoms of depression/anxiety?	
Have you ever experienced suicidal thoughts/feelings; self-harmed or attempted suicide?	
Was your depression/anxiety linked to a specific event?	
Have you taken any time off work in relation to this condition?	
If yes please give dates	

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**Family History**

**Have either of your natural parents, brothers or sisters suffered or died before the age of 65 from any of the following:**

	<b>Applicant 1</b>	<b>Applicant 2</b>
Heart attack, angina or stroke	Yes / No	Yes / No
Type 2 Diabetes	Yes / No	Yes / No
Cardiomyopathy	Yes / No	Yes / No
Breast, ovarian, colon or bowel cancer	Yes / No	Yes / No
Cancer of another site (cancer other than of the ovary, breast, colon or bowel) including lymphoma	Yes / No	Yes / No
Familial adenomatous polyposis (FAP) / polyposis coli	Yes / No	Yes / No
Multiple sclerosis	Yes / No	Yes / No
Motor neurone disease	Yes / No	Yes / No
Muscular dystrophy	Yes / No	Yes / No
Huntington's disease	Yes / No	Yes / No
Parkinson's disease	Yes / No	Yes / No
Alzheimer's disease	Yes / No	Yes / No
Polycystic kidney disease	Yes / No	Yes / No
Any other inherited condition that runs in your family and that you have had or been advised to have screening for	Yes / No	Yes / No
None of these, don't know as I have no further contact with family members or don't know as I am adopted	Yes / No	Yes / No

**If Yes to Family History please provide further information**

Disease		
Family Member		
Age Diagnosed		

Disease		
Family Member		
Age Diagnosed		

Is your mother still alive	Yes / No	Yes / No
Please state the age she is now or the age she died: If dead, please give exact age at death	Under 60 – y/n 60 – 80 – y/n Over 80 – y/n	Under 60 – y/n 60 – 80 – y/n Over 80 – y/n
Is your father still alive	Yes / No	Yes / No
Please state the age he is now or the age he died: If dead, please give exact age at death	Under 60 – y/n 60 – 80 – y/n Over 80 – y/n	Under 60 – y/n 60 – 80 – y/n Over 80 – y/n
If you are unsure of any of the answers, please tell us why:	Yes / No	Yes / No

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**Occupation Details**

What % of your time would you spend doing manual work (standing, walking, lifting, carrying, moving goods, working with tools or machinery)		
Please provide details of machines/tools used.		
What manual work do you carry out		
What % of your time do you spend driving		
Business miles travelled per year (not commuting to and from work)		
Hours worked per week		
Are you likely to travel as part of your occupation to countries where there are areas of internal conflict or insecurity (other than as a member of the Armed Forces)?	Yes / No	Yes / No
Do you work outside of the UK for more than 90 days a year?	Yes / No	Yes / No
Do you have a second job?	Yes / No	Yes / No
If yes, what is your occupation?		

**Does your occupation involve any of the following:-**

Working at heights over 15 metres / 50 feet	Yes / No	Yes / No
If so, what is the highest & average height you work at and how often?		
Working under ground	Yes / No	Yes / No
Working under water	Yes / No	Yes / No
Working offshore (eg oil, gas industry)	Yes / No	Yes / No
Working with explosives or firearms	Yes / No	Yes / No
Armed forces	Yes / No	Yes / No
Professional Sports	Yes / No	Yes / No
Aviation (except as a fare paying passenger)	Yes / No	Yes / No

**If you answered yes to any of the questions in Occupation Details, please give further details below:**

Applicant 1	Applicant 2

**Lifestyle**

How many times a week do you exercise for at least 30 mins:		
Have you ridden a motor cycle on the road in the last 12 months?		
If Yes: what is the cc capacity of your bike?		
How long have you held a motorbike licence?		
What mileage do you do per year?		

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**Lifestyle Continued:**

Have you ever been banned from driving, in a road traffic accident that was your fault or do you have any motoring prosecutions pending?	Yes / No	Yes / No
If yes – how many driving bans have you had		
How many accidents have you had which were your fault:		
Have you had any further points on your licence since your ban?	Yes / No	Yes / No

**Residency / overseas travel / sport**

During the last three years, have you spent more than 90 days in total in Africa, the Caribbean, Russia, Thailand or Ukraine?	Yes / No	Yes / No
<b>Are you currently living outside of, or during the next 12 months do you intend to spend more than 30 days outside of:</b>		
{The EU or other Western European countries}, {North America}, {Australia or New Zealand}	Yes / No	Yes / No
<b>Do you take part in any of the following activities?</b>		
Underwater diving	Yes / No	Yes / No
Mountaineering or rock climbing	Yes / No	Yes / No
Caving or potholing	Yes / No	Yes / No
Any extreme sport, for example bungee jumping (other than one-off bungee jumps), white water rafting, cliff or free diving, etc.	Yes / No	Yes / No
Flying (other than as a fare paying passenger), hang gliding or paragliding, parachuting, skydiving or base jumping	Yes / No	Yes / No
Motorcar or motorbike racing	Yes / No	Yes / No
Powerboat racing	Yes / No	Yes / No
Trans-ocean sailing or offshore racing	Yes / No	Yes / No
Full contact martial arts, combat sport or boxing	Yes / No	Yes / No
Equestrian sport or private hacking / Horse Riding	Yes / No	Yes / No
Winter sports other than holiday skiing or snowboarding for pleasure	Yes / No	Yes / No

**Additional Information**

<p><b>If you take part in Motor Sports please ensure you have included the following information:-</b>  <b>TYPE of racing, MAKE, MODEL and CC of vehicle</b>  <b>How many races and which circuits you race at</b>  <b>How long you have been racing</b>  <b>Give details of any injuries</b></p>
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**Direct Debit Details**

Account Holder	
Name of Bank	
Branch	
Sort Code	
Account Number	
Preferred Date of Collection (1 <sup>st</sup> – 28 <sup>th</sup> )	